

**REPORT TO:** Health Policy and Performance Board

**DATE:** 29 May 2012

**REPORTING OFFICER:** Strategic Director Resources

**PORTFOLIO:** Policy and Resources

**SUBJECT:** Performance Management Reports for Quarter 4 of 2011/12

**WARDS:** Boroughwide

### **1.0 PURPOSE OF REPORT**

To consider and raise any questions or points of clarification in respect of performance management of the Prevention and Assessment and Commissioning & Complex Care Departments for the fourth quarter of 2011/12 to March 2012. The report details progress against service objectives/ milestones and performance targets, and describes factors affecting the service.

### **2.0 RECOMMENDED: That the Policy and Performance Board**

- 1) Receive the fourth quarter performance management report;**
- 2) Consider the progress and performance information and raise any questions or points for clarification; and**
- 3) Highlight any areas of interest and/or concern where further information is to be reported at a future meeting of the Policy and Performance Board.**

### **3.0 SUPPORTING INFORMATION**

- 3.1 The departmental objectives provide a clear statement on what the services are planning to achieve and to show how they contribute to the Council's strategic priorities. Such information is central to the Council's performance management arrangements and the Policy and Performance Board has a key role in monitoring performance and strengthening accountability.
- 3.2 Following discussion with the Chair, the Board has been provided with an overview report which identifies the key issues arising from the performance in Quarter 4 for the Directorate.
- 3.3 The full departmental quarterly reports are available on the Members' Information Bulletin to allow Members access to the reports as soon as they have become available. This also provides Members with an opportunity to give advance notice of any questions, points or requests

for further information that will be raised to ensure the appropriate Officers are available at the PPB meeting. The two departmental quarterly monitoring reports are also available via the following link

<http://intranet/documents/qmr/201112/communities/CQ4Reports>

Members will also have received extract reports electronically from Committee Services (as previously presented to the Policy and Performance Board) for these two Departments, covering all areas falling within the remit of this Policy and Performance Board.

#### **4.0 POLICY IMPLICATIONS**

4.1 There are no policy implications associated with this report.

#### **5.0 OTHER IMPLICATIONS**

5.1 There are no other implications associated with this report.

#### **6.0 IMPLICATIONS FOR THE COUNCIL'S PRIORITIES**

6.1 Departmental service objectives and performance measures, both local and national are linked to the delivery of the Council's priorities. The introduction of a Directorate Overview report and the identification of business critical objectives/ milestones and performance indicators will further support organisational improvement.

6.2 Although some objectives link specifically to one priority area, the nature of the cross - cutting activities being reported, means that to a greater or lesser extent a contribution is made to one or more of the Council priorities.

#### **7.0 RISK ANALYSIS**

7.1 Not applicable.

#### **8.0 EQUALITY AND DIVERSITY ISSUES**

8.1 Not applicable.

#### **9.0 LIST OF BACKGROUND PAPERS UNDER SECTIONS 100D OF THE LOCAL GOVERNMENT ACT 1972**

None under the Meaning of the Act.